



# MEDIATION SERVICE

## Do you need help reaching a resolution with a dispute?

Uniting Communities mediation service can help you work out disputes at an early stage.

We work with you to help you find an agreement or resolution that everyone is satisfied with.

This can avoid drawn-out legal proceedings or court visits, which are expensive and take time.

The most common disputes we deal with include:

- neighbourhood disputes involving fences, noise, children, pets, overhanging trees and behaviour
- broader disputes involving many people or groups. This may be for a whole community or a small not-for-profit organisation.

### We can assist you by:

Our mediators are trained and accredited to help you reach a solution.

We offer mediation in a variety of ways:

- face-to-face
- 'shuttle', where parties don't have to be in the same room at the same time
- teleconference for rural and remote clients.

Our mediators are trained and accredited to help you reach a solution. They are impartial, meaning they don't take sides, give advice or pass judgement. They will guide you through a structured process, where all parties have a chance to speak and be heard.

### Accessing the service:

In most cases, it's free to take part in mediation if one of the parties has a low income or no income. Before you apply for mediation, you should be willing to meet with the other party to resolve the dispute.

Our services are available in all regional and metropolitan South Australia. If you live in metropolitan Adelaide or surrounding suburbs, please call **08 8202 5960**, or if you live in a regional or remote area, please call **1300 886 220**.

### Contact us

**Uniting Communities Law Centre**  
Level 3, 43 Franklin Street  
Adelaide SA 5000

08 8202 5960 or 1300 886 220 (country callers)  
mediation@unitingcommunities.org  
**unitingcommunities.org**

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