

OUR REACH

More than **115,000** times last year, South Australians turned to Uniting Communities for connection and support.

61 sites operated across the state, including Adelaide, Mt Gambier, Port Augusta, Port Lincoln, Whyalla & more.

1,246 employees and **369** volunteers worked to enrich lives and unite the communities in which we live.

51% of staff worked in *Aged Care & Disability Services*, **39%** *Community Services* and **10%** *Corporate/Support Services*.

59% of volunteers gave time to *Lifeline*, **16%** *Family by Family*, **11%** *Goodwill*, **4%** *Aged Care* and **10%** other services.

INDIVIDUALS & FAMILIES

2,084 people accessed free guidance and support through *UC Law Centre* to resolve their legal issues.

1,239 separated families got support to resolve conflicts and strengthen relationships with *Family Relationship Centre*.

185 families, including **454** children, were coached to build their resilience and family bonds through *Family by Family*.

154 people going through separation accessed *Family Law Counselling* to navigate new family arrangements.

36 families built confidence and parenting skills, and **20** children were reunified with their families through *Newpin*.

YOUNG PEOPLE

455 young people in regional SA got support to improve their wellbeing with *headspace Mt Gambier*.

288 young people were supported through *Ruby's*. **228** completed the program and **80%** were reunified with their families.

350 GP appointments and **150** AOD interventions through *Streetlink* supported young people's health and recovery.

37 boys and non-binary youth impacted by violence got support through *GRIT* since the program launched in April 2025.

28 children and young people in *Foster Care* built confidence and stayed connected through our *Kids' Engagement* program.

OLDER PEOPLE

9,445 older people got support to understand their aged care options with our *Aged Care Assessment Service*, including **47%** in regional SA.

4,337 older people were supported to live well at home and in their community with *Community Aged Care* services, including **33%** in regional SA.

1,373 older people got support to maintain their health, wellbeing and independence through *Allied Health Services* like physio and occupational therapy.

247 older people found a safe, comfortable home at our aged care residences, *Aldersgate* and *Murray Mudge*, including **57** who received End of Life care.

191 people took part in **29** *Staying at Home* retreats held across SA to provide support and resources for people with dementia and their loved ones.

PEOPLE WITH DISABILITIES

261 people with disabilities engaged our *NDIS & Disability Services* team to support their independence, skills and goals.

115 *Community Connections* participants got support to build confidence and connection. **63%** report having a disability.

27 residents of our *Specialist Disability Accommodation* found an accessible home at *U City* or *Salisbury Downs* locations.

PEOPLE EXPERIENCING CRISIS

41,168 calls from people across Australia were answered by *Lifeline Adelaide* and *Lifeline South East's* Crisis Supporters.

120 new volunteers joined *Lifeline Adelaide's* Crisis Supporter training program (up **28%** on the previous year).

PEOPLE WITH COMPLEX MENTAL HEALTH NEEDS

1,300 people received specialist counselling and mental health support through our *Therapeutic Counselling Service*.

819 people, including **125** young people with disabilities, found support with the *Family Mental Health Support Service*.

12 people with complex mental health needs prepared for living independently with support from *Chrysalis*.

PEOPLE DOING IT TOUGH

32,398 calls to *Homeless Connect SA* from people and families seeking support out of homelessness.

2,960 people received emergency assistance and **552** had financial counselling through our *Financial Wellbeing* program.

ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE

335 Aboriginal people found culturally safe support to change their relationship with AOD use through *Aboriginal Community Connect*.

345 group sessions and events delivered through *Aboriginal Community Connect* helped people stay connected to culture, community and Country.

15 Aboriginal families found crisis accommodation and support at *Kurlana Tampawardli*. Of these families, **11** have secured stable housing.

PEOPLE ON THE PATH TO RECOVERY

3,118 people got support on their AOD recovery journey through *New ROADS'* residential rehabilitation, counselling and police drug diversion programs.

9,456 people accessed support and resources to minimise harm and improve safety through the *Needle and Syringe Program* across **5** sites.

CULTURALLY DIVERSE COMMUNITIES

707 new Australians found a warm welcome and inclusive community with *New & Emerging Communities*.

299 migrants and refugees received culturally inclusive support and resources to make a new life in Australia.

LGBTQIA+ COMMUNITIES

85 community events and workshops attended by *Bfriend* to support LGBTQIA+ people, plus **52** people received peer support.

Celebrated **30** years of *Bfriend* creating connection and belonging for SA's LGBTQIA+ community.

YOU SEE ART

576 community art workshops hosted across **5** sites to support creativity, connection and wellbeing.

U CITY

11,463 hotel guests stayed a total of **6,331** nights in *U City's* accessible furnished apartments in Adelaide's CBD.

391 events hosted in *U City's* state-of-the-art function centre, welcoming more than **31,000** guests.

57 people called our *U City Retirement Village* home, with residents aged between **67** and **93**.

NET ZERO 2035

100% renewable energy contract secured for our **4** largest commercial sites – *U City*, *Pitt St*, *Aldersgate* and *Murray Mudge*.

3 of our main waste-producing sites implemented a *Zero Waste Program*, leading to reduced landfill across each of these sites.